Category Checklist: Language and Literacy

- The Modern Language Association (MLA) [www.mla.org](http://www.mla.org)
  - The MLA Language Map [www.mla.org/map_main](http://www.mla.org/map_main)
    - Uses Census data to locate and display a map of speakers of 30 languages spoken in the United States (based on English as a Second Language homes).
- The 2003 National Assessment of Adult Literacy (NAAL) [nces.ed.gov/naal/kf_demographics.asp](http://nces.ed.gov/naal/kf_demographics.asp)
- Office for Refugees and Immigrants [www.ncsl.org/programs/immig/immigstateoffices05.htm](http://www.ncsl.org/programs/immig/immigstateoffices05.htm)
- County government and quasi-governmental agencies (e.g., Office of International Affairs)
- City government and quasi-governmental agencies (e.g., multicultural chambers of commerce, offices of employment and training)
- National Council of La Raza (NCLR) [www.nclr.org](http://www.nclr.org)
- Business resources (e.g., ethnic grocers, translation services)
- New America Media [www.newamericamedia.org](http://www.newamericamedia.org)
- CBOs - community-based organizations (e.g., multicultural community centers, immigrant assistance services, racial and ethnic minority organizations)
- Indian Health Service [www.ihs.gov](http://www.ihs.gov)
- Culture-specific houses of worship and FBOs - faith-based organizations
- Diversity RX [www.diversityrx.org](http://www.diversityrx.org)
- National Center for Cultural Competence (NCCC) [nccc.georgetown.edu/](http://nccc.georgetown.edu/)
- National Council on Interpreting in Health Care (NCIHC) [www.ncihc.org](http://www.ncihc.org)
- American Translators Association (ATA) Online directories to find professional translator or interpreters [www.atanet.org/onlinedirectories](http://www.atanet.org/onlinedirectories)
- National Health Law Program (NHeLP) [www.healthlaw.org](http://www.healthlaw.org)
- Hablamos Juntos: Language Policy and Practice in Health Care. [www.hablamosjuntos.org](http://www.hablamosjuntos.org)

See web site for signs that work (universal symbols for health care) and Interpreter Services