



Category Checklist: Language and Literacy

- The Modern Language Association (MLA) www.mla.org
 - The MLA Language Map www.mla.org/map_main
 Uses Census data to locate and display a map of speakers of 30 languages spoken in the United States (based on English as a Second Language homes).
 - The 2003 National Assessment of Adult Literacy (NAAL) nces.ed.gov/naal/kf_demographics.asp
 - Health Literacy <http://nces.ed.gov/naal/health.asp>
 - Federal Interagency Working Group on Limited English Proficiency www.lep.gov
 - Office for Refugees and Immigrants www.ncsl.org/programs/immig/immigstateoffices05.htm
 - Office of Minority Health <http://minorityhealth.hhs.gov/>
 - County government and quasi-governmental agencies (e.g., Office of International Affairs)
 - City government and quasi-governmental agencies (e.g., multicultural chambers of commerce, offices of employment and training)
 - National Council of La Raza (NCLR) www.nclr.org
 - Business resources (e.g., ethnic grocers, translation services)
 - New America Media www.newamericamedia.org
 - CBOs - community-based organizations (e.g., multicultural community centers, immigrant assistance services, racial and ethnic minority organizations)
 - Indian Health Service www.ihs.gov
 - Culture-specific houses of worship and FBOs - faith-based organizations
 - White House Office of Faith-based and Community Initiatives
www.whitehouse.gov/government/fbci
 - Diversity RX www.diversityrx.org
 - Migrant Health Centers www.migranthealth.org/
 - National Center for Cultural Competence (NCCC) nccc.georgetown.edu/
 - National Council on Interpreting in Health Care (NCIHC) www.ncihc.org
 - American Translators Association (ATA) Online directories to find professional translator or interpreters www.atanet.org/onlinedirectories
 - National Health Law Program (NHHELP) www.healthlaw.org
 - Hablamos Juntos: Language Policy and Practice in Health Care. www.hablamosjuntos.org
- See web site for signs that work (universal symbols for health care) and Interpreter Services