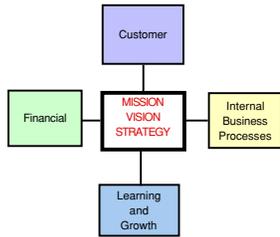


BALANCED SCORECARD
PERSPECTIVES AND EXPECTATIONS



MISSION
To foster a secure and reliable energy system that is environmentally and economically sustainable, to be a responsible steward of the Nation's nuclear weapons, to clean up our own facilities, and to support continued United States leadership in science and technology.
VISION
A safe and rewarding workplace that is recognized for business excellence, nurtures creativity, is trusted, and delivers results.
STRATEGY
<p>Environment, Safety and Health - How we will ensure the safety and health of workers and the public, and protect and restore the environment.</p> <p>Communication and Trust - How we will communicate information and build trust within the organization and with our stakeholders and customers.</p> <p>Management Practices - How we will manage our workforce; allocate, spend, and account for resources; procure, produce, and contract for goods and services; streamline and continuously improve our operations and facilities; and manage our information technology systems--the tools we use to get it all done.</p>

Achieved Through
Four Perspectives

DOE/LAB/UC Alignment With DOE/HQ Mission, Vision & Strategy

Laboratory Management

PERFORMANCE PERSPECTIVES	PERFORMANCE EXPECTATIONS	PERFORMANCE MEASURES
<i>Customer</i>	Communication and Trust	LBNL/LLNL: 1.1.e Community Relations LANL only: 1.1.c Communications with DOE 2.1.a Community Relations 2.2.a Regional Economic Development 2.2.b Land Transfer Support 2.3.a Support of Education in NNM
<i>Financial</i>	Management Practices	1.1.a Planning 1.1.c Stewardship of assets 1.1.d Effective Resource Management
<i>Internal Business Process (Stewardship)</i>	Environment, Safety and Health Management Practices	1.1.f Accountability and commitments
<i>Learning and Growth</i>	Management Practices	1.1.b Establishing and Communication Performance Expectations