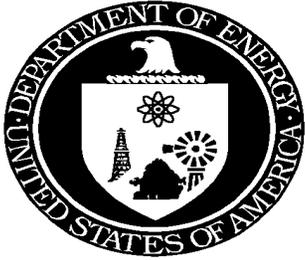


OAKLAND OPERATIONS OFFICE PBM-SIG Annual Meeting



How OAK Aligns Performance Measures
to
Strategic Planning
by
Jim Hirahara
November 17, 1999



OAK Performance Alignment to HQ

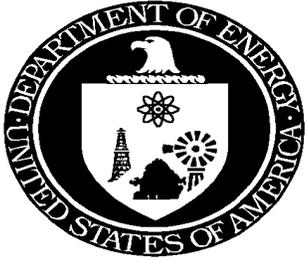


❁ Program Alignment

- » Secretary's Performance Agreement with the President
- » DOE Strategic Plan
- » SC Roadmaps
- » DP Campaigns (Previously used the "Greenbook")
- » WAS, Program Letters, ADS, etc

❁ Operations and Administration Alignment

- » ISMS
- » S&S Program
- » BMOP



OAK Contractor Performance Alignment

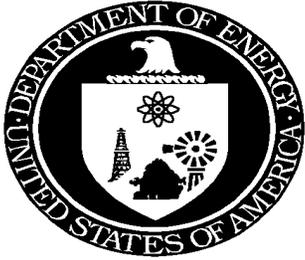


❁ Program (Science and Technology)

- » Quality of Science
- » Relevance to National Needs
- » Development and Operation of Major Research Facilities
- » Programmatic Performance and Planning

❁ Operations and Administration

- » Ten Core Functional Areas
- » Each Functional Area has a “Balanced Scorecard” perspective
 - Customer Focus
 - Financial (Cost Efficiency)
 - Internal Business Processes (Stewardship/Compliance)
 - Learning and Growth



How OAK Assures Alignment

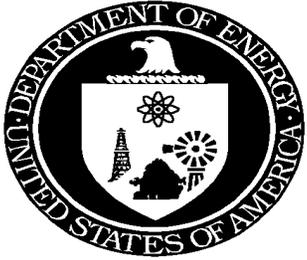


❁ Program/Science and Technology

- » Reliance on HQ Program Input for Mission Accomplishment
- » Expectation of Rigorous Self Assessment by Contractor for Quality of Science

❁ Operations and Administration

- » Joint OAK/AL/UC/Tri-Lab Steering Committee
 - Provides guidance/expectations
 - Assesses effectiveness
- » OAK/Lab Functional Teams are Key to Implementation
 - Rigorous, Formal Process in Place and Adhered to
 - Dynamic Process Responds to Changing Strategic Directions



OAK Overall Status of Alignment



- ❁ **Proactive Efforts to Align OAK Performance Measures with Strategic Planning Direction**
- ❁ **Flexibility to Implement Changing Strategic Direction Exists within the OAK Framework**
- ❁ **Good Alignment in BMOP Functional Areas**
- ❁ **ES&H Alignment is Good but Evolving**
- ❁ **S&T is Alignment Improving with Enhanced Strategic Program Planning**