

WAD NUMBER: 99-1.T

PERFORMANCE AREA: Technical Support and Management - Quality Assurance

FISCAL YEAR: 1999

| CRITERIA   | PERFORMANCE MEASURE   | FY 1999 OUTPUT   |  |
|--|---|--|--|
|  |   | MINIMUM  | TARGET   |
| 1. A comprehensive Quality Assurance (QA) Program developed and implemented. | a. Number of Continuous Quality Improvement (CQI) personnel certified to instruct CQI program components, reported quarterly. | a1. 5 Product and Process Design and Process Management<br>a2. 2 Team Leader | a1. 7 Product and Process Design and Process Management<br>a2. 3 Team Leader |
|  | b. Percent of total CQI projects rated at Class 1 – 4 per ASL1000.4.  | b. 75 percent at least Class 4   | b. 85 percent at least Class 4   |
|  | c. Replication of Replicable CQI Projects.  | c. 75 percent semiannually   | c. 85 percent semiannually   |
|  | d. Percent of fluid movement procedures reviewed.   | d. 60 percent  | d. 85 percent  |
|  | e. Percent of CM work orders, with quality notification points, evaluated.  | e. 65 percent  | e. 95 percent  |

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| CRITERIA | PERFORMANCE MEASURE  | FY 1999 OUTPUT                      |                                      |
|----------|--|-------------------------------------|--------------------------------------|
|          |  | MINIMUM                             | TARGET                               |
|          | f. Percent of quality notification points evaluated per Construction Surveillance Package, averaged quarterly.   | f. 65 percent                       | f. 95 percent                        |
|          | g. Percent of scheduled source inspections performed on a semiannual basis.  | g. 50 percent                       | g. 65 percent                        |
|          | h. Number of assessments performed, by September 27, 1999, at least once during the FY 1999 Internal Assessment cycle on: Environmental, Safety and Health, Construction Management., Laboratory, and Crude Oil. | h. Two assessments in special areas | h. Four assessments in special areas |